

Energy Action Scotland Annual Conference

23 November 2023



What we are seeing



The majority of demand for utilities advice is from people from a SIMD1 background



37% of those needing crisis support advice also needed food bank advice

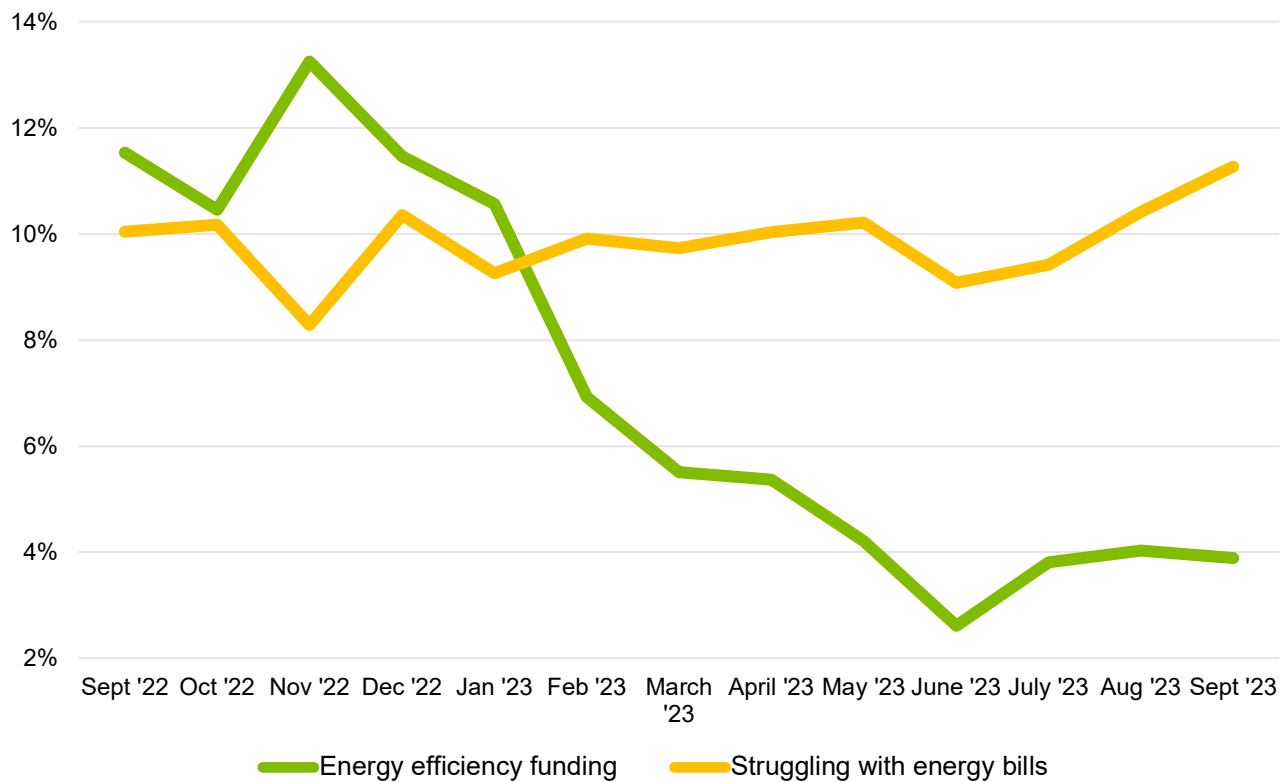


More than **1 in 6** who sought food insecurity advice also needed utilities advice.



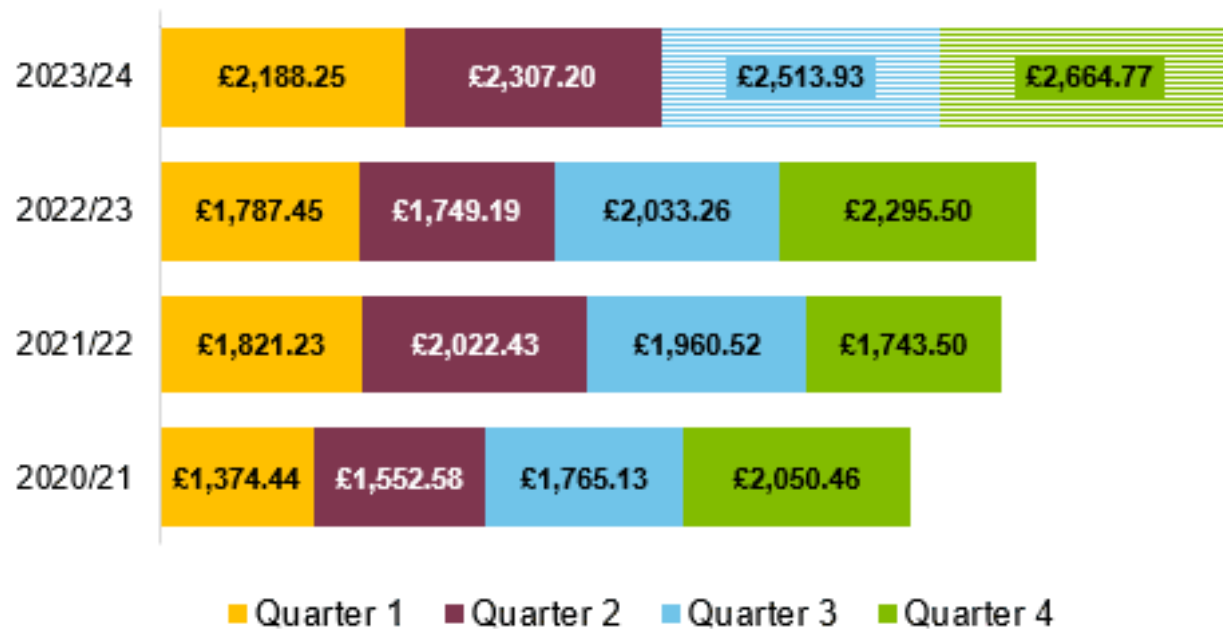
People living on their own and of working age are significantly more likely to seek utilities advice (**42%**) than they are advice generally (**24%**)

Demand for immediate help



Debt legacy

Average fuel debt, with projections for Q3 and 4, 2023/24



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